

CounselEAR is providing this service to help ensure a safe and secure environment for all users.

If external parties find any sensitive information, potential vulnerabilities, or weaknesses, please help by responsibly disclosing it to ResponsibleDisclosure@fullsteam.com.

This policy applies to **CounselEAR** hosted applications and to any other subdomains or services associated with products. **CounselEAR** does not accept reports for vulnerabilities which solely affect marketing websites (counselear.com (non-authenticated)), containing no sensitive data.

Security researchers must not:

- engage in physical testing of facilities or resources,
- engage in social engineering,
- send unsolicited electronic mail to **CounselEAR** users, including “phishing” messages,
- execute or attempt to execute “Denial of Service” or “Resource Exhaustion” attacks,
- introduce malicious software,
- execute automated scans or tools that could disrupt services, such as password guessing attacks, or be perceived as an attack by intrusion detection/prevention systems,
- test in a manner which could degrade the operation of **CounselEAR** systems; or intentionally impair, disrupt, or disable **CounselEAR** systems,
- test third-party applications, websites, or services that integrate with or link to or from **CounselEAR** systems,
- delete, alter, share, retain, or destroy **CounselEAR** data, or render **CounselEAR** data inaccessible, or,
- use an exploit to exfiltrate data, establish command line access, establish a persistent presence on **CounselEAR** systems, or “pivot” to other **CounselEAR** systems.

Security researchers may:

- View or store **CounselEAR** nonpublic data only to the extent necessary to document the presence of a potential vulnerability.

Security researchers must:

- cease testing and notify us immediately upon discovery of a vulnerability,
- cease testing and notify us immediately upon discovery of an exposure of nonpublic data, and,
- purge any stored **CounselEAR** nonpublic data upon reporting a vulnerability.

Thank you for helping to keep **CounselEAR** and our users safe!